

SYSCO Food Services of Kansas City, Inc.



Agenda: Kansas City, Inc.
15305 W. 78th Terrace
Lenexa, KS 66217

October 13, 2006

Dear Alton Hagen:

I just had to write and express my complete satisfaction with your company and its representatives at our recent food show.

First, I must start with Kathy Geller. She has so much enthusiasm and patience. Through all of my changes leading up to the show, I could just feel Kathy smiling with every response and update she e-mailed me. She had a lot of good ideas and suggestions. I couldn't believe she even showed up the second day after spending ALL DAY with us on the first day. Her energy must be endless.

The bus drivers were all very friendly and passed along all of the instructions to their passengers. Both of the Wichita drivers endured a long drive with a lot of confusion. I hope to have this fixed at our Wichita office for next year. Apparently the Wichita office overbooked one of the buses and one of the employee's riding up did not have a current list of riders and did not know that they needed to stop at the El Dorado turnpike exit. Your bus driver wanted to stop, per his instructions, but our employee told him it was not necessary because he did not have the current list of riders.

Both days just went so smoothly. Although I was still tired at the end of both days, there was never a time that I worried about the transportation because I knew Kathy had everything under control. Thank you to you and your company for all of your help.

We will not be having a show in 2007. Our next show will be in the spring of 2008. I will contact you again at that time.

Sincerely,

Laura Rangel
SYSCO Food Service of Kansas City
Administrative Assistant/Finance